ezuce be there

Where Innovation, Design and Engineering meet Scale

Globant (NYSE: GLOB) is a digitally native technology services company that creates digital journeys for its customers, which impact millions of consumers worldwide. Globant is the place where engineering, design, and innovation meet scale. Globant has more than 5,000 professionals in 11 countries, working for companies like Google, LinkedIn, JWT, EA, and Coca Cola, among others. Globant was included in the "Cool Vendor in Business Process Services" report by Gartner and its client work has been featured as business case studies at Harvard University, Massachusetts Institute of Technology, and Stanford University.

Globant we are ready

The Challenge
With offices in over 33 cities and a highly distributed workforce Globant was seeking a replacement for its voice systems across the globe. Globant needed an integrated unified communications solution to ensure effective collaboration amongst their employees, consultants and business partners around the world. While experiencing rapid growth, the company must have a flexible, scalable and highly reliable communications platform capable of meeting the organization's constantly changing business environment.

The Solution
Globant selected the eZuce unified communications and collaboration platform based on its open standards[AS1] software architecture and highly cost effective licensing model. eZuce provides extensive enterprise class features and capabilities which enable Globant to virtually extend its team across physical boundaries to vastly improve collaboration and provide competitive insight.

The Benefits
- Software Defined Communications solution
- Extensive cost savings
- Runs on existing infrastructure
- Extends useful life of legacy telepresence systems
- Expands where and when needed
- Supports desktop and mobile environments
- Strict adherence to open standards (SIP. XMPP)

> With our geographic dispersion, Globant represents a huge challenge for the infrastructure services. We chose Uniteme (formerly openUC) as our IP PBX because of its capacity to handle an increasing amount of users and flexibility to do so across many countries. The solution gave us the ability to have a cluster of servers distributed with high availability, maintaining a centralized administration.

Federico Ferrari, Telephony Specialist