



# TMC Labs Names the Winners of the IT Innovation Awards

By TMC | July 27, 2016

Welcome to the 16th annual INTERNET TELEPHONY magazine TMC Labs Innovation Awards, where we honor innovative technologies from a wide range of areas. Winners include entrants from the video space, NFV, a cloud-first telephone, a communications system targeted at mobile-first/millennials, a cybersecurity solution, contact center product, and a player in the optical space.

TMC Labs uses a rigorous application and selection process when choosing innovative products and services. This year, we proudly recognize the following companies with TMC Labs Innovation Awards.

## **eZuce Inc.**

### **eZuce Viewme**

<http://ezuce.com/products-solutions/products/viewme-video-conferencing/>

We live in a world in which workers are more distributed than ever, and eZuce with Viewme hopes to become the glue that ties workers together. This communications and collaboration tool creates virtual open office spaces for distributed organizations. The company's video application was one of the first to seamlessly integrate visual collaboration with corporate call control of a phone system/PBX via SIP. eZuce Viewme, and sister product eZuce SRN (a hybrid cloud service for research organizations), are collaboration and communications solutions used by enterprises and researchers around the globe. Instead of just being a point application for videoconferencing, Viewme is a communications tool that users can be in all the time.

As a software-defined video platform, Viewme offers the very flexible deployment options available to meet the unique requirements of the enterprise. Organizations can deliver the application from a public, private, or hybrid cloud architecture. Viewme can also be delivered from a hybrid cloud and premises design, which puts the service at the best location to guarantee quality and performance.

The customer can consume all services from the cloud on any PC or mobile device. The customer may also locate one or more user self-hosted instances on their infrastructure to improve quality and performance.

The solution supports whisper conference, where multiple meeting participants can have their own sidebar conversation while still listening to the ongoing meeting. In addition, there is direct

playback of video and audio files into a collaboration session as another camera. And every participant in a session can share his or her desktop at the same time.

Viewme can also be used as a softphone with an enterprise call control system. In fact, Viewme can be used to make and take voice calls from a PBX system, eliminating the need for desk phones or additional softphone clients. Typical competitors are separate systems entirely. This is why companies like Plantronics make headsets that switch between desktop and computer.

Another interesting feature is that a single system can support one to three cameras simultaneously. When combined with multiple displays, it can use a single computer with multiple monitors and multiple cameras to create a telepresence solution.

In the last six months the company has added:

- a SIP softphone into the desktop client;
- a universal player to play video and audio files directly into a meeting;
- a managed service provider interface into its web-based provisioning system for managing multiple customers; and
- a new look and feel to the clients sporting a design inspired by Google's Material Design concepts.

We chose eZuce Viewme because it offers a flexible video UC solution for enterprises looking for a variety of benefits. From telepresence to legacy support, the solution is powerful while being adaptable. Perhaps most importantly, it truly helps unify video and audio between different vendor solutions.

[Click here to return to ezuce.com](http://ezuce.com)